10

```
┌─────────────────────────────────────────────┐
│                                             │
│      Filter Group Members For Processing    │──── 12
│                                             │
└─────────────────────────────────────────────┘
                      │
                      ▼
┌─────────────────────────────────────────────┐
│         Create a Database Containing         │
│   Information For Each Filtered Plan Member  │──── 14
│                                             │
└─────────────────────────────────────────────┘
                      │
                      ▼
┌─────────────────────────────────────────────┐
│     Determine the Number of Intervenion      │
│    Flags Present and the Cost Drivers for    │──── 16
│         Each of the Selected Members         │
└─────────────────────────────────────────────┘
                      │
                      ▼
┌─────────────────────────────────────────────┐
│        Select an Intervention Set of Plan    │
│    Members Based on a Selection Criterion    │──── 18
│                                             │
└─────────────────────────────────────────────┘
                      │
                      ▼
┌─────────────────────────────────────────────┐
│   Transfer Relevant Plan Member Information   │──── 20
│  to a Member Intervention Application for Display │
│                                             │
└─────────────────────────────────────────────┘
```
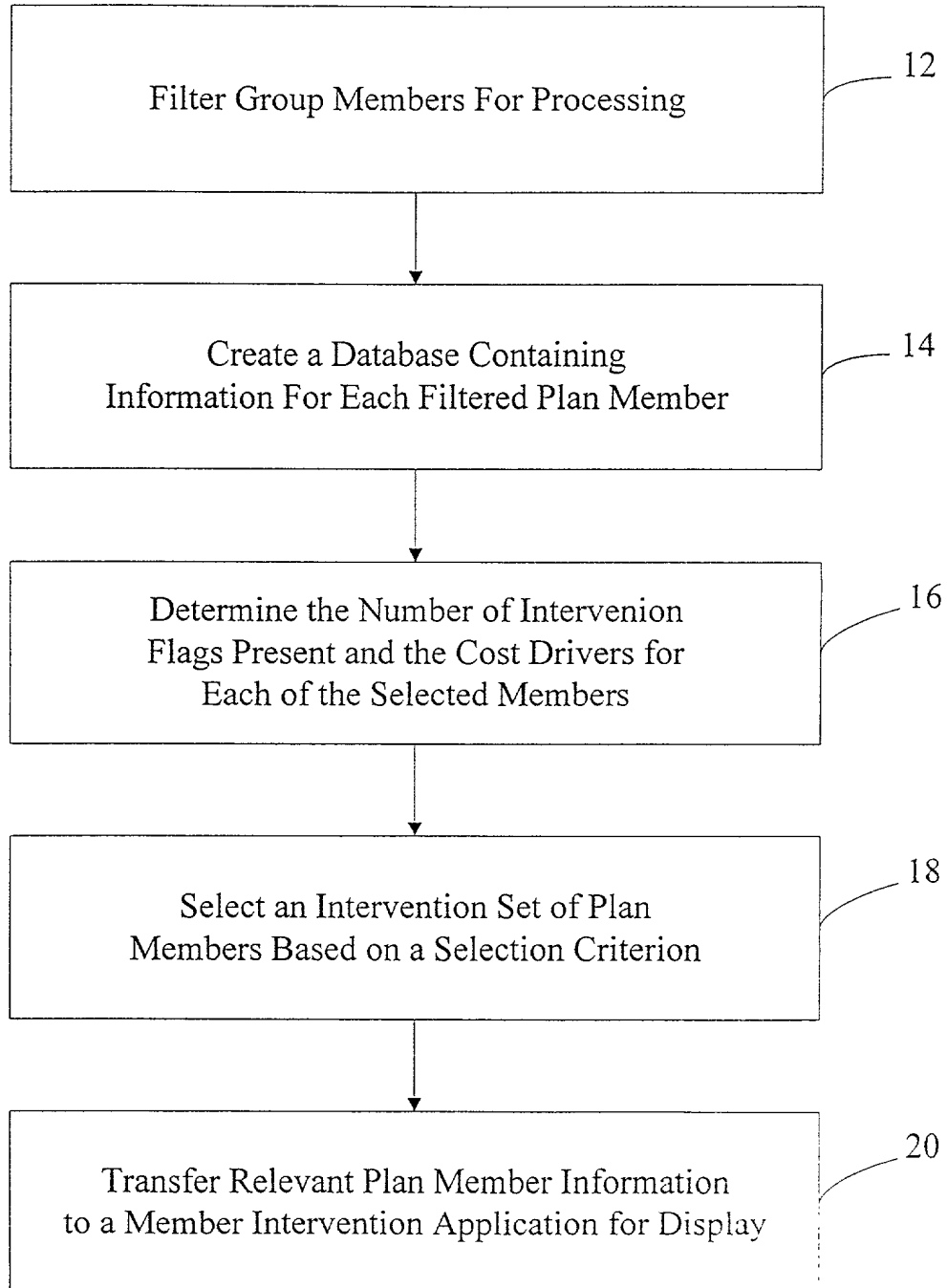
FIG. 1

Filter Member List

Member Selection

Specify criteria for member selection (joins allowed, excluding rank):

32 — ☐ Relative risk RANK is between [1] [▲▼] and [100] [▲▼]

(Highest risk is ranked as 1)

34 — ☐ Relative Risk between [0] [▲▼] and [10] [▲▼]

36 — ☐ Disease category

Selection detail: [List...]

38 — ☐ Residential zip code [List...]

40 — ☐ County name [List...]

☐ Product [List...]

42 — ☐ Group Number [List...]

44 — ☐ Member name (specify string) [_____]

46 — ☐ Member ID (specify string) [_____]

[>> Next >>]   [Exit >]

FIG. 2

Select Member from List

The following members have:

Relative risk rank: between 1 and 100   Relative risk factor: Not specified

Disease category: Not specified

Episode/diagnosis detail: Not specified

Zip codes: Not specified   Counties: Not specified

Products: Not specified   Group numbers: Not specified

Member name contains: Not specified   Member ID contains: Not specified

Make Care Coordinator assignments or right-click on a member to view detail:

Add Members to this List

Member ID file options:

Save to Assigned File(s)

Save to Single CC File

CC	Name	Member ID	Relative Risk
		6540041396227100	33.3
		2892030024435600	26.9
		0827629934945501	21.6
		6528440848379400	17.8
		6546841284694200	16.6
		0801640746080400	14.9
		6507041270214301	23.9
		6506041272409900	23.1
		6546841488127900	22.1

Record: |◄ ◄   2   ► ►| ►* of 100

<<Back<<

Exit

FIG.3

60

Member Information

Demographics and Utilization:

Member name | Member Name
Address | Member Address

Age	50	**Ratio of out of network cost to total cost**	10%
Gender	F	**Past year total cost**	$23,515
Phone	Member Phone	**Predicted total cost**	$20,700
Member ID	6546841284694200	**ER visits in past year**	3

62 — 64 —

66 — **Risk Factors:**   Information in blue can be right-clicked for more detail.

68 — **Relative risk** | 16.6
70 — **Intervenability** | 8
72 — **Behavioral & MH diagnoses** | Yes
74 — **Self care characteristics** | Yes
76 — **Equipment/Monitors** | No
78 — **Drug history** | Yes

Top episode categories driving risk:

▶ Neoplasms of the breast and female reproductive system
Affective disorders [depressive disorders]
Sleep disorders
Obstructive pulmonary diseases [diseases which narrow airways or re...]

Record: |◄ ◄ | 1 | ► ►| ►* | of 4

— 79

Right-click a category to view episode classes

[View All Episodes]

<< Back <<   Exit

FIG. 4

FIG. 5

100

Member Information

De

Episode Class Interventions

Episode	Intervention
Chronic obstructive pulmonary disease (COPD)	Patient has a nebulizer ==> No
Chronic obstructive pulmonary disease (COPD)	Oxygen DME ==> No
Chronic obstructive pulmonary disease (COPD)	Pulmonary function test ==> No

Close

Record: |◄ | ◄ | 1 | ► | ►I | ►* | of 3

B: Record: |◄ | ◄ | 7 | ► | ►I | ►* | of 8

Self care characteristics   Yes
Equipment/Monitors   No   Obstructive pulmonary diseases (diseases which narrow airways or re
Drug history   Yes

Record: |◄ | ◄ | 1 | ► | ►I | ►* | of 4

View All Episodes   Right-click a category to view episode classes

<< Back <<   Exit

FIG. 6

112   114   110

Mem Int Non-Compliant Drug Categories

De
M
        Comp
        Rate Drug Category
    ▶   8%   Antitussives,non-narcotic
        51%   Leukotriene receptor antagonists
        19%   Anti-emetics
        14%   Analgesics,narcotics
        11%   Glucocorticoids
    ▶   10%   Antihistamines

Ri
                Right-click on Drug Category to view claims detail.

Rec   Close

Behavi   Record: I◄ ◄ | 1 ► ►I ►* of 6

        Self care characteristics   Yes   Sleep disorders
         Equipment/Monitors   No   Obstructive pulmonary diseases [diseases which narrow airways or re
              Drug history   Yes   Record: I◄ ◄ | 1 ► ►I ►* of 4

            View All Episodes   Right-click a category to view episode classes

                        << Back <<   Exit

                        FIG. 7

Member Information

Demographics and Utilization:

Me

Behavioral Risk Factors

▶ Depress Psychosis-Severe

Ind Psych Insight Inoff 50 Mn

Neurotic Depression

Close

Risl

Record: ◄◄ ◄ 1 ► ►► ►* of 6 (Filtered)

Intervenability	8	▶ Neoplasms of the breast and female reproductive system
Behavioral & MH diagnoses	Yes	Affective disorders [depressive disorders]
Self care characteristics	Yes	Sleep disorders
Equipment/Monitors	No	Obstructive pulmonary diseases [diseases which narrow airways or re
Drug history	Yes	

Record: ◄◄ ◄ 1 ► ►► ►* of 4

View All Episodes

Right-click a category to view episode classes

<< Back <<

Exit

FIG. 8

130

Application   Help

🖨 📖 🔍 Close

132   134   **Member Name**   136   138
                      Drug History Report

                      Pharmacy

		Date Filled	NDC Code	Drug Name
Drug Category				
Analgesics,narcotics		8/23/1999	00378115505	Propoxyphene napsylate w&apap
		8/9/1999	00378115505	Propoxyphene napsylate w&apap
		8/2/1999	00378115505	Propoxyphene napsylate w&apap
		7/26/1999	00378115505	Propoxyphene napsylate w&apap
		7/21/1999	00603388421	Hydrocodone w/acetaminophen
		7/15/1999	00054465029	Roxicet
		7/10/1999	00054465029	Roxicet
		7/6/1999	00054465029	Roxicet
		7/3/1999	00054465029	Roxicet
		6/25/1999	00603388421	Hydrocodone w/acetaminophen
		6/15/1999	00603388128	Hydrocodone w/acetaminophen
		3/18/1999	52544034901	Hydrocodone w/acetaminophen
Anti-anxiety drugs		12/14/1999	00228205950	Lorazepam
Anti-emetics		12/8/1999	00378510501	Prochlorperazine maleate
		12/8/1999	00008021201	Phenergan
		11/15/1999	00378510501	Prochlorperazine maleate
		10/21/1999	00008021201	Phenergan

Page: |◄ ◄ | 1 | ► ►| |

Ready   NUM

FIG. 9